

# Understanding Your Bill: Budget Billing

We want you to know exactly what's on your bill. This easy guide gives an explanation of the charges and information you can expect each month.

Turn over this page for more details on the numbered sections listed below.



7001 SW 24th Ave.  
Gainesville, FL 32607-3704

Address Service Requested

THERMAN  
123 INFINITE DR  
ATLANTA, GA 30303

Pay your bills online at [www.InfiniteEnergy.com](http://www.InfiniteEnergy.com)

Facebook.com/InfiniteEnergy | Twitter.com/InfiniteEnergy

Billing Inquiries: 770-661-1870 (Atlanta/Local) / 1-877-342-5434 (Toll Free), Hours: 8-6 M-F  
For Emergencies (24 hours a day): AGLC 1-877-427-4321 (toll free), 770-907-4231

**Service Address:** 123 INFINITE DR, ATLANTA, GA 30303

**Account Number:** 1234567890  
**Account Name:** THERMAN  
**AGLC Account:** 1234567890  
**Invoice Number:** 12345678901502  
**Invoice Date:** 02/23/2015  
**Due Date:** 03/16/2015

**Rate Type:** Fixed  
**DDC:** 2.4067

**Monthly Usage (Therms)**

Month	Usage (Therms)
Nov	42
Dec	26
Jan	30
Feb	60

**Important Messages & Account Notices**

Summary of Charges	Actual Charges	Budget Charges
Previous Balance	\$114.73	\$106.25
Payment Received	-\$106.25	-\$106.25
Balance Forward	\$8.48	\$0.00
Current Charges	\$97.30	\$106.25
<b>Subtotal</b>	<b>\$105.78</b>	<b>\$106.25</b>
Deposit Due	\$0.00	\$0.00
<b>Total Due</b>	<b>\$105.78</b>	<b>\$106.25</b>

ALL METER SERVICES ARE PROVIDED BY ATLANTA GAS LIGHT COMPANY (<http://www.aglc.com>)

Deposit Balance	Previous Balance	Payments Received	Deposit Due	Current Charges	Amount Due
\$0.00	\$106.25	-\$106.25	\$0.00	\$106.25	\$106.25

**LATE FEE REMINDER:** A LATE FEE WILL BE APPLIED TO ANY BALANCE UNPAID BY THE DUE DATE SPECIFIED ABOVE IN THE AMOUNT OF \$10.00 OR 1.5% OF THE UNPAID BALANCE, WHICHEVER IS GREATER, AS PERMITTED BY THE GEORGIA PUBLIC SERVICE COMMISSION.  
**RETURNED PAYMENTS:** A \$30.00 FEE IS CHARGED FOR ALL RETURNED PAYMENTS

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Please tear off this portion and return it with your payment in the enclosed envelope.

Please check appropriate box if applicable:

Name, Address, Email or Phone changes back

Correspondence enclosed

Payment Amount \$

Customer Number: 1234567890  
Payment Due Date: 03/16/2015

**Total Amount Due**

**\$106.25**

Please enter your Customer Number on all remittances and make your check payable to: Infinite Energy. Cash **not** accepted

Infinite Energy  
Payment Center  
P.O. Box 105247  
Atlanta, GA 30348-5247

Pay your bills online at [www.InfiniteEnergy.com](http://www.InfiniteEnergy.com)

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Detail of Charges	Actual Charges	Budget Charges
Gas Charge	80.1 therms @ \$0.559000 Read Date 02/18/2015	\$44.78
AGLC Base Charges FEBRUARY 2015		\$40.20
Customer Service Fee		\$5.95
Sales Tax	7.00%	\$6.37
Budget Billing Amount		\$106.25
<b>Current Charges</b>		<b>\$106.25</b>

Read Type	Days of Service	Read Begin	Read End	Previous Read	Current Read	CCF's Used	BTU Factor	Therms Used	Therm Rate	Gas Charge
Actual	33	1/16/2015	2/18/2015	832	910	77.5000	1.0340	80.1000	0.559000	44.78

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**6**

**3**

**Definitions**

**DDDC:** Dedicated Design Day Capacity, or premise demand factor, the maximum amount of gas volume dedicated to your use. This number is calculated by AGLC annually based on the maximum number of therms recorded by your meter on the most demanding day of the year.

**BTU Factor:** Converts measured gas volume (CCFs) into therms.

**CCF:** Measurement of gas volume in hundreds of cubic feet.

**Base Charge:** A utility fee charged by AGLC for the safe, reliable transportation and delivery of gas to your premises.

**Customer Service Charge:** A fee covering the cost of account maintenance

**PSC:** Georgia Public Service Commission - ([www.psc.state.ga.us](http://www.psc.state.ga.us))

**AGLC:** Atlanta Gas Light Company

Standard Payment Address	Overnight Payment Address	Cash
Infinite Energy Payment Center P.O. Box 105247 Atlanta, GA 30348-5247	First Data/REMITCO Infinite Energy, Box# 105247 1 Remitco Way Columbus, GA 31907	Western Union:  Pay by cash at any location or call (800) 634-3422 to pay by credit card; additional charges may apply. Call (800) 325-6000 to locate an Agent near you.

-You can use the standard payment address for any consumer billing question or complaints.  
-If your payment arrives after the due date, the amount paid may not appear on the next bill.  
-Payment for delinquent balances must be paid by certified funds.

**Payment Assistance Information:**  
HRLHEAPH.E.A.T. (404) 657-3426 or (404) 656-2323 in Metro Atlanta or (800) 869-1150  
United Way 211 (dial 211 in Metro Atlanta or (404) 614-1000 outside Metro Atlanta)

**MoneyGram express payment:**  
Include Customer Number  
**Pay to: Infinite Energy Gas | Receive code: 11595**

You can also visit [www.moneygram.com](http://www.moneygram.com) to find a location nearest you, or call 1-800-MONEYGRAM for more information about using this payment service.

page 2	Phone	Fax	Email	Web
	(877) 342-5434	(866) 427-7845	Care@InfiniteEnergy.com	<a href="http://www.InfiniteEnergy.com">www.InfiniteEnergy.com</a>

If you have entered information below, you must fill in the box on the front of this return payment coupon.

Please Change Name or Mailing Address To:	Payment Options:
	Credit Card (residential only) and electronic bank payments (ACH) can be made at <a href="http://www.InfiniteEnergy.com">www.InfiniteEnergy.com</a> or by calling our automated voice system at (770) 661-1870 or outside the Metro Atlanta area at (877) 342-5434. This option is not available for delinquent balances pending disconnection.
	By mail, send check or money order (cash not accepted) to Infinite Energy, PO Box 105247, Atlanta GA 30348-5247.

Check here if your change of address is due to a move

**New Email Address:**

**New Telephone Number:**

1	2
<b>Actual Charges</b>	<b>Budget Charges</b>
\$114.73	\$106.25
-\$106.25	-\$106.25
\$8.48	\$0.00
\$97.30	\$106.25
<b>\$105.78</b>	<b>\$106.25</b>
	\$0.00
	<b>\$106.25</b>

- 1 Actual Charges**  
This column shows a running tally of your actual charges and previous payments. We recalculate your budget billing four times each year to make sure it is aligned with your actual charges.
- 2 Budget Charges**  
This column shows your current budget billing charges. The total in this column is the amount due to Infinite Energy on this invoice.

ALL LETTER SERVICES ARE PROVIDED BY ATLANTA GAS LIGHT COMPANY (http://www.agl.com)

Original Balance	Previous Balance	Payments Received	Current Due	Amount Due
\$0.00	\$106.25	-\$106.25	\$106.25	\$106.25

**LATE FEE REMINDER:** A LATE FEE WILL BE ASSESSED ON ANY BALANCE DUE BY THE BILL DUE DATE. WE RESERVE THE RIGHT TO DISCONTINUE SERVICE IF YOU DO NOT PAY YOUR BALANCE BY THE DUE DATE. THE DUE DATE FOR PAYMENTS IS 15 DAYS BEFORE THE BILL DUE DATE. ALL PAYMENTS MUST BE MADE TO THE ADDRESS ON THIS BILL.

Please use the payment slip below to pay your invoice if you received assistance.

**Payment Amount:** \$ 106.25

**Payment Due Date:** 02/18/2015

**Customer Number:** 152426700

**Payment Due Date:** 02/18/2015

**Total Amount Due:** \$106.25

**INFINITE ENERGY**  
 11000 WOODBRIDGE  
 P.O. BOX 105247  
 ATLANTA, GA 30308-5247  
 1-877-44-ENERGY

- 3 Remittance Slip**  
Please include your customer number on your payment. This helps us quickly credit your account even if your payment should be separated from the payment coupon during processing.

**Pay your bills online at**

80.1 therm @ \$0.559000 Read Date 02/18/2015

Act

- 4 Usage Calculation**  
Your usage multiplied by your rate per therm.

**Detail of Charges**

Gas Charge  
 AGLC Base Charges FEBRUARY 2015  
 Customer Service Fee  
 Sales Tax

- 5 Gas Charge**  
The cost of the gas used during the billing period.
- AGLC Base Charges**  
Base charges are assessed by AGLC for the costs of delivering natural gas to your home or business. These are approved by the Georgia Public Service Commission and passed through to you without markup from Infinite Energy.
- Customer Service Fee**  
Administrative fee.
- Sales Tax**  
Sales tax collected by taxing authorities, such as the state, county, city and special purpose districts.

**Standard Payment Address**

Infinite Energy  
 Payment Center  
 P.O. Box 105247  
 Atlanta, GA 30308-5247

**Overnight Payment Address:**

First Data/FEMTCO  
 Infinite Energy Box 105247  
 1 Remco Way  
 Columbus, GA 31907

**Payment Assistance Information:**  
 HRL/HEAPH/E.A.T. (404) 657-3426 or (404) 666-2823 in Metro Atlanta or (800) 889-1150 United Way 211 (604) 211 in Metro Atlanta or (404) 614-1000 outside Metro Atlanta

**Phone:** (877) 342-5434 **Fax:** (866) 427-7845 **Email:** Care@InfiniteEnergy.com

**Web:** www.InfiniteEnergy.com

If you have entered information below, you must fill in the box on the front of this return payment coupon.

- 6 Contact Information**  
Options for contacting Infinite Energy.